



## SERVICE BULLETIN

DATE: 6/4/2025

SUBJ: HB4T HOT BOX DISPLAY CAN WIRING ADDED TO DISPLAY

**Machine Model:** HB4T

**Serial Numbers:** 469697-482350

**Action Requested:** Immediate Inspection and Correction

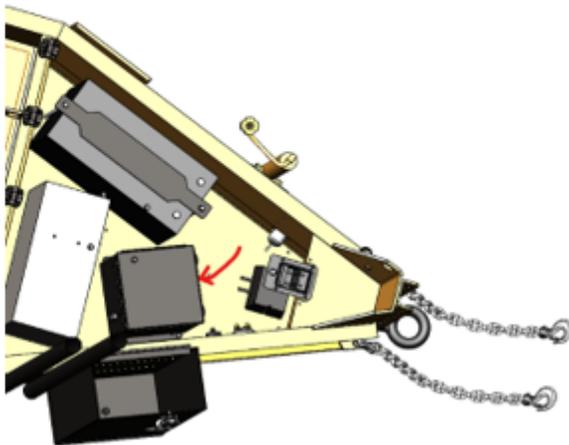
Need to add the pigtail wire and plug to update code in the display. The part needed is being shipped to dealers by serial number to speed up the process. After installing the pigtail wire, the service tech will need to have the Plus One service tool while contacting Rapid Response to upload the latest code to the display.

**Issue Description:**

Some units have been reported to not heat material to the required temperature. Once actions are completed, the unit will operate as intended and heat material effectively.

**Action Detail:**

Locate control box inside the tongue of the trailer and open the lid.





Remove 12-pin connector from display.



Remove wedge from connector with needle nose pliers.

Remove hole plugs from pins 3 and 4.

Insert Yellow wire with terminal into pin 3. Green wire into pin 4.

Install wedge that was removed back to 12-pin and plug connector back into the display.

Insert Plus 1 Danfoss service tool dongle into the open cavity on the wye connector. (make sure service tool dongle has a 120-ohm resistor)

Contact Rapid Response and use team viewer to update software to Version 102.

For questions or concerns please call Rapid Response at 844-205-5499 or email [support@leeboy.zendesk.com](mailto:support@leeboy.zendesk.com)

Please file a campaign claim for repairs # 604 HB4T HOT BOX DISPLAY CAN WIRING ADD.

